



<https://providers.amerigroup.com>

August 16, 2019

Subject: Elsevier notice for Iowa Association of Community Providers

Dear Provider;

In working with the Iowa Association of Community Providers (IACP), Amerigroup Iowa, Inc. is pleased to offer all in-network IACP members continued access to the Elsevier Performance Manager (EPM) and DirectCourse curriculum.

In order to minimize disruption to learning services and reporting requirements, IACP members are able to continue to log into their Elsevier site, complete training and review their individual transcripts. IACP members who do not currently have access to Elsevier should contact Amerigroup at IAProviderTraining@amerigroup.com to register and obtain their user identification.

IACP was informed by Iowa Medicaid Enterprise (IME) Director Michael Randol that IME would not be extending the IACP contract for DirectCourse, effective June 30, 2019. IACP collaborated with Elsevier to extend this date to July 31, 2019. Prior to this announcement by IME, Amerigroup contracted with Elsevier to extend EPM and DirectCourse curriculum to all Amerigroup contracted home- and community-based services (HCBS) providers in Iowa. Upon notification that IME would discontinue their contract for Elsevier, Amerigroup and IACP worked with Elsevier to ensure IACP providers would not experience a disruption in current learning services.

IACP members who are contracted with Amerigroup will see no change in their individual access to Elsevier and the DirectCourse curriculum. Amerigroup will continue to offer the four main sets of courses that were previously offered by IACP:

- The College of Direct Support (CDS)
- The College of Employment Services (CES)
- The College of Personal Assistance and Caregiving (CPAC)
- The College of Recovery and Community Inclusion (CRCI)

For those members using the EPM administrative functionality, please contact Elsevier's Account Specialist Olivia Sullivan at o.sullivan@elsevier.com or via telephone at 860-432-1485 to discuss options for continuing those services.

If you have questions about this communication or need assistance with any other Elsevier or DirectCourse item, contact Amerigroup Provider Relations at IAProviderTraining@amerigroup.com.

Sincerely,

Provider Relations
Amerigroup Iowa, Inc.